Collibra

Collibra Units (CUs)

What consumes Collibra Units

CU consumption is driven by two mechanisms:

- Transactions: One-time actions such as generating a description, running an AI query o r submitting a Copilot request
- Storage: Indexing data for advanced retrieval or permanent storage for later use in a feature

See which features are integrated into Collibra Units on our product resource page.

Included in Collibra Units consumption

Generally Available (GA) and Public Preview features consume CUs. This currently applies to AI-powered services, including Collibra Maestro Assistant, Diagram/Asset Description Generation, DQ AI Rule Generation and Text2SQL.

Exempt from Collibra Units consumption

Features currently in Private Preview are free to use and do not draw down CU balances.

Definition

Collibra Units (CUs) are the consumption-based measurement used to track usage of advanced capabilities across the Collibra Platform. They function as a flexible credit system that accounts for the computational cost of running premium services such as Collibra Maestro Assistant queries, automated description generation and other high-performance features.

Allowance and reset rules

New and existing customers receive the following Collibra Unit allowances included with every contract, based on their license:

- V3 & Standard/Premiere Package: 70,000 units per contract
- V4 Ultimate Package: 100,000 units per contract

Each environment within a contract (e.g., Production, Development, Testing) receives the same starting allowance, and usage is shared across all environments under that contract. For example, if a customer on the Standard package has three environments and Development and Testing consume 30,000 units, the remaining 40,000 units are available to Production or any other environment within that contract.

If a customer purchases a separate Collibra contract (e.g., for another department or region), that contract receives its own independent allowance. Units are not shared across contracts.

- Contract-period-based: CUs are allocated according to the customer's specific contract period
- No rollover: Unused units do not carry over. Balances reset at the start of a new contract term, aligned to the full contract term length (e.g., if your contract is two years, the reset occurs at the start of the next two-year term)
- Environment aggregation: Your CU allowance is shared across all environments within a single contract, giving your team flexibility to consume units wherever they are needed most

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Usage limits and protections

Administrators can monitor aggregated CU consumption via the Collibra Settings Dashboard. Three automated thresholds are enforced:

80% — Warning. Administrators receive an automated email alert.* No impact on usage.

100% — Rate Limiting. The bundled limit is reached. Premium features remain available but are rate-limited, meaning query response times will be slower to reduce the pace of consumption.

120% — Service Paused. All CU-powered consumption is halted, including both new transactions and ongoing storage charges. Services resume once an add-on CU bundle is purchased. No unexpected billing occurs.

*Note: Available after 2026.04 release

Frequently asked questions

Do unused Collibra Units roll over?

No. CU balances reset at the start of each new contract year. Any unused units expire and do not carry over.

Can I purchase additional Collibra Units?

Yes. Contact your Account representative for more information.

When does my Collibra Units consumption period begin?

As of the April 2026 release (2026.04), customers are allocated free units based on their purchased Collibra package.

How do I check my Collibra Unit balance?

Administrators can view consumption data via the Collibra Settings Dashboard.

I have an older version of the platform. Do I need to upgrade?

Yes. Collibra Units apply to the 2026.04 release or later versions.

Can I set a "Spending Limit" lower than 100% to ensure I don't accidentally incur overages?

There is no configurable spending limit within the platform. However, you can turn off features that consume CUs at any time to control spend. Collibra does not charge beyond 100% of your allocation and does not block usage until 120%. No surprise bills will be issued — even if you exceed 100%, the built-in protections ensure you are covered.

How many Collibra Units does a single Copilot query cost?

The cost of a query varies based on computation complexity and the amount of data processed (input/output tokens). Due to this variability, there is no static per-query price list. The included allocations (70k/100k) are designed to support substantial usage for standard workflows. An estimator tool is also in development to help forecast usage.

Who has access to view the Collibra Units consumption dashboard?

Access to the usage/billing dashboard is restricted to users with Administrator privileges. This ensures that financial and consumption data is only visible to authorized personnel managing the environment.

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If I run out of Collibra Units and get blocked, does my data get deleted?

No. Any data created by a feature is retained indefinitely in your platform (e.g., descriptions generated for assets are preserved). For features that pre-load data (such as Copilot), your data is retained for a period of time to prevent you from having to reconfigure the feature in the future.

Since storage is charged daily, if I delete a large volume of embedded assets today, how quickly will I see the reduction in my daily burn rate?

Storage is charged on a daily basis, so the reduction should be reflected the very next day.

Is there an "emergency unlock" feature if I hit the 120% block during a critical business period while a purchase order is being processed?

There is no built-in emergency unlock process. The 20% buffer between 100% and 120% is provided free of charge specifically to account for these situations. Collibra also builds in automated warnings at the 80%, 100% and 120% thresholds to give administrators advance visibility into consumption trends.

Can I set distinct Collibra Units budgets or limits for different user groups or departments within my organization?

This is not available at this time. Collibra is continuously evaluating improvements to the CU experience and encourages customers to share feedback on the capabilities they value most. Reporting and audit capabilities will continue to be refined over time.

Legal disclosure

All customer packages (V3, Premiere Standard, and Ultimate) include an initial allocation of CUs as part of the subscription. Once this allocation is exhausted, additional CUs are required to maintain access to advanced Collibra capabilities. Collibra Unit consumption rates are subject to change. Collibra will provide reasonable advance notice prior to implementing any rate adjustments that may adversely affect your allocation or consumption.

The introduction of Collibra Units (CUs) as a consumption-based pricing mechanism is incremental to any existing subscription agreement, order form, or statement of work between Collibra and Customer. Collibra Units govern access to designated consumption-based features and services only and do not reduce, limit, or redefine any platform capabilities or service levels to which Customer is already entitled. In the event of any conflict or ambiguity between this disclosure and an existing agreement, the terms of the existing agreement shall control.

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